

## **Terms & Conditions For Signature Colours**

Colours and products pictured on Signature Colours website are for display purposes only, all care has been taken to display colours as accurately as possible however in some cases they may not be exactly as they appear on your screen. If you have any questions regarding finer details of any product please use the 'Contact' page to submit your questions.

### **Shipping**

We endeavour to ship all orders within 2 business days of payments being received, however depending on stock levels there may occasionally be some delays in which we will contact you as soon as possible to either place your order on back order or offer you an alternative. We are currently only shipping within Australia. Postage is a flat rate of \$10 for orders under \$150. Free shipping for all orders over \$150. We do not ship on weekends, public holidays and Christmas closure period.

### **Pricing**

All prices are listed in Australian dollars and we reserve the right to change prices at our discretion. We accept the following payment methods for your order.

Paypal and Direct Deposit

Account name Signature Creations

BSB 124 001

Account number 20754389

BOQ

Please be sure to include your surname or order number as a reference and keep in mind that it may take up to 2 working days for us to receive your payment.

### **Returns and Exchanges**

Signature Colours will try to ensure your orders are received in perfect condition, however if you are unsatisfied with your delivery please contact us within 24 hours upon receiving your goods with your concerns. We will only exchange faulty or damaged goods. The cost of returning damaged or faulty goods is the responsibility of the purchaser.

All queries can be made by using the 'Contact' page or by emailing [gemma@signaturecreations.com.au](mailto:gemma@signaturecreations.com.au)